

Why CrashPlan and Code42 Users Are Switching

A Practical Migration Guide

A week-by-week plan for moving off Code42's sunseting backup add-on, or off CrashPlan's changing platform, without gaps in coverage.

The Situation

If you're backing up business laptops and desktops with Code42 or CrashPlan today, it's worth understanding exactly where each company stands — because they're no longer the same company, and they're not in the same position.

Code42

Code42 is now owned by Mimecast. Its legacy backup add-on is being discontinued: new sales and renewals stopped December 31, 2025, support for existing customers ends December 31, 2026, and backup archives are deleted after that date. No further product investment is coming — this is a dead product on a fixed clock.

CrashPlan

CrashPlan spun off from Code42 in 2022 and is now owned by Mill Point Capital. It's a separate, active company repositioning around “enterprise data resilience,” and it has introduced a 5TB storage cap on some plans as part of that shift. CrashPlan is also actively recruiting Code42's displaced backup customers with its own migration tooling — which is worth knowing if that's the path you're being pointed toward by default.

Why Teams Are Switching

The reasons IT teams give for leaving Code42 or CrashPlan tend to repeat:

- A heavy, Java-based client with noticeably higher resource usage than native alternatives
- False-positive backup confidence — status shows “backed up” when a restore later reveals it wasn't
- Deployment and admin complexity that adds ongoing overhead for lean IT teams
- Pricing and storage changes, including CrashPlan's new caps on some plans
- Uncertainty about where the product is headed — whether that's a shutdown date or a shifting platform strategy

The Real Deadline, If You're on Code42

December 31, 2026 looks like the deadline, but it isn't the one that matters for planning. A safe migration needs 6–8 weeks of parallel backup history before cutover, and almost no IT team wants to be migrating backup infrastructure over the holidays. Work backward from those two constraints and the real deadline to start is roughly late September — not December 31.

Waiting doesn't protect your data. Migrating early does.

Your 6–8 Week Migration Plan

This plan assumes you're moving from Code42 or CrashPlan to Backblaze Computer Backup, running the two in parallel until you're confident in the switch. Adjust the pacing to your fleet size — smaller environments can compress this timeline; larger or more regulated ones may need the full 8 weeks.

Weeks 1–2: Assessment and Planning

- Inventory your devices, current backup coverage, and any retention or compliance requirements (Legal Hold, industry-specific retention rules, etc.)
- Identify a pilot group of 10–20 devices representative of your broader fleet (mix of OS versions, departments, and usage patterns)
- Confirm your MDM or deployment tooling — Jamf, Kandji, Addigy, Advanced Installer, or CLI all support silent deployment

Weeks 2–3: Pilot Deployment

- Deploy Backblaze to the pilot group alongside your existing tool — do not remove the old client yet
- Confirm each pilot device completes a full initial backup
- Run at least one test restore from the pilot group to validate the process end to end

Weeks 3–5: Phased Rollout

- Deploy to the remaining fleet in waves, monitoring the admin console for backup completion status as each wave finishes
- Keep the old backup tool running throughout — this is the parallel-run period that protects you from any coverage gap
- Flag and address any devices that fail to complete their initial backup before moving them out of the rollout queue

Weeks 5–6: Validation

- Confirm every device has at least one full backup completed on Backblaze
- Spot-check restores across a sample of devices, not just the original pilot group
- Resolve any outstanding Legal Hold or compliance data questions before you plan to decommission the old tool

Weeks 6–8: Cutover and Decommission

- Once you have confidence in parallel backup history, uninstall the old client fleet-wide
- Cancel or let lapse the old subscription
- Notify end users if the switch is visible to them (it generally isn't, since deployment and backup run silently in the background)

What to Watch For During Migration

- Initial backup bandwidth: large environments may want to stagger rollout waves to avoid saturating network bandwidth during the first full backup
- Legal Hold and compliance data: confirm nothing is under an active hold before decommissioning the old tool — don't let migration timing override a legal requirement
- Offboarded or inactive devices: decide up front whether stale devices get migrated at all, or handled separately

Frequently Asked Questions

Will we lose access to our data during the switch?

No. Running Backblaze alongside your current tool during the parallel period means you're never without protected data. You only decommission the old tool once you've confirmed full backup coverage on the new one.

I'm not sure exactly when our Code42 support ends. What should I do?

Check your renewal contract or reach out to your Code42 account rep for your specific date. Regardless of the exact date, the 6–8 week migration window and holiday timing mean most teams should be starting well before Q4.

Should we just move to CrashPlan, since they're offering a migration path?

That's worth comparing rather than assuming. CrashPlan has added a 5TB storage cap on some plans and is layering in broader "resilience" features that add cost and complexity many teams don't need for straightforward endpoint backup. Worth checking what you're actually getting before committing to the switch they're proposing.

Does this work with our existing MDM?

Yes. Backblaze supports silent deployment through Jamf, Kandji, Addigy, Advanced Installer, and CLI automation — no manual installs or end-user prompts required.

Ready to Start?

Our team can help you scope a migration plan specific to your environment — fleet size, MDM setup, and compliance requirements included. Talk to a migration specialist before your Code42 support window closes.

<https://www.backblaze.com/cloud-backup/business>